BRIEF SUMMARY OF CORPORATE SOCIAL RESPONSIBILITY AND ENVIRONMENT

Telkom implements good corporate governance by considering the rights of employees and stakeholders, contributing to environmental sustainability, and carrying out social and ecological responsibility (TJSL) or Corporate Social Responsibility (CSR). Telkom's CSR information reporting refers to several international standards, namely the Global Reporting Initiative (GRI), ISO 26000 Guidance for Social Responsibility, and Sustainable Development Goals (SDGs).

Telkom conveys information on CSR implementation in a Sustainability Report, which is separate from this Annual Report, following SEOJK No. 16/POJK.04/2021 regarding the Form and Content of Annual Reports of Issuers or Public Companies, with the basis for preparation based on OJK Regulation No. 51/POJK.03/2017 regarding the Implementation of Sustainable Finance for Financial Services Institutions, Issuers, and Public Companies.

Access to the 2023 Sustainability Report:

As a SOE, Telkom also implements CSR based on the Minister of State-Owned Enterprises Regulation Number PER-1/MBU/03/2023 regarding Special Assignments and Social and Environmental Responsibility Programs for State-Owned Enterprises which revokes and replaces the Minister of BUMN Regulation Number PER-05/MBU/04/2021 regarding Social and Environmental Responsibility Programs for State-Owned Enterprises as amended by Regulation of the Minister of State-Owned Enterprises Number PER-6/MBU/09/2022 regarding Amendments to Regulation of the Minister of State-Owned Enterprises Number PER-05/MBU/04/2021 concerning Social and Environmental Responsibility Programs for State-Owned Enterprises. Article 33 PM BUMN PER-1/2023 regulates that financial reports and implementation of the SOE CSR Program are reported in periodic and Annual Reports. Telkom presents the TJSL Program implementation report in the Annual Report in the subchapter Corporate Social and Environmental Responsibility Program Implementation Report, while the TJSL Financial Report, namely the MSE Funding Program Financial Report, is shown in the attachment to this Annual Report.

CORPORATE SOCIAL RESPONSIBILITY AND ENVIRONMENT PROGRAM IMPLEMENTATION REPORT

CSR Sustainability Strategy Framework

Telkom's Board of Directors also supervises the implementation of sustainability practices through the TJSL Program and encourages compliance to ensure program accountability. Telkom's TJSL Program aligns with environmental, social, and governance (ESG) aspects to support business objectives and achieve sustainability performance contributions.

Telkom's sustainability strategy is embodied in the "SUSTAIN" Main Program, which aligns with efforts to achieve the Sustainable Development Goals (SDGs) targets. The details of the program are as follows:

1. **Speed-up Inclusive Digital Education to Develop Superior Digital Talent and Increase National Digital Adoption**, which encourages the realization of inclusive education and good quality of healthy life to support a prosperous and competitive nation through digital infrastructure support and digital talent education to improve national digital literacy;
2. **Unlock Sustainable Digital Ecosystem and Uplift Greeneration to Increase Climate Change Resiliency**, which supports the realization of sustainable infrastructure and encourages efforts to increase resilience to climate change through community empowerment and the deployment of digital environmental ecosystems;

3. **Strengthen Excellent MSME Digital Platform to Scale up MSME Capacity and Drive Digital Economy Growth**, namely enlarging the access and capacity of Micro and Small Enterprises (MSEs) to financial services to expand employment, increase labor productivity, and drive economic growth through intensification of distribution quality and strengthening loan repayment capacity;
4. **Transform Good Viability and Well-being to Build more Prosperous Society**, which accelerates the transformation of essential service aspects to support a prosperous and competitive society;
5. **Assuring Good CSR GRC Management Reinforcement**, namely maintaining the accountability aspects of TJSL Program management and aspects of risk management implementation and compliance through quality improvement and governance evaluation, as well as overseeing the audit process and management reporting;
6. **Intensifying Strong Impact CSR Branding & Communication Impact Amplification**, namely activating the publication of the implementation of the TJSL program by prioritizing communication from the aspect of the impact of Telkom's TJSL Program through multi-stakeholder partnerships/ collaboration;
7. **Nurturing National CSR Process Digitalization to Enable Data-driven & Analytics Reporting**, namely strengthening the transformation of digitization and digitalization of TJSL Program management through improving and maintaining information systems, utilizing data analytics and decision support systems in strategic decision making.

COMMITMENT AND POLICY ON SOCIAL AND ENVIRONMENTAL RESPONSIBILITY

The legal basis for the implementation of Telkom's TJSL Program activities is the Regulation of the Minister of State-Owned Enterprises Number PER-1/MBU/03/2023 regarding Special Assignments and Social and Environmental Responsibility Programs of State-Owned Enterprises which revokes and replaces the Regulation of the Minister of SOEs Number PER-05/MBU/04/2021 regarding Social and Environmental Responsibility Programs of State-Owned Enterprises as amended by the Regulation of the Minister of State-Owned Enterprises Number PER-6/MBU/09/2022 concerning Amendments to the Regulation of the Minister of SOEs Number PER-05/MBU/04/2021 regarding Social and Environmental Responsibility Programs of State-Owned Enterprises. Meanwhile, the internal policy basis as a guideline for the implementation of the TJSL Program is the Board of Directors Regulation No. PD.703.000/ r.00/H-K200/CDC-A1000000/2021 dated 31 December 2021 regarding Social and Environmental Responsibility Programs and the Shareholder/Capital Owner Aspiration letter No. S-683/MBU/10/2022 dated 24 October 2022 regarding Shareholder/Capital Owner Aspirations for the Preparation of the Company's Work Plan and Budget for 2023.

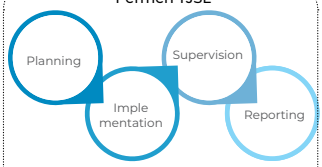
Telkom's TJSL program is the authority of the Community Development Center (CDC) Unit, while the Corporate Communication Sub-Department is specifically responsible for the publication of the implementation of the TJSL Program. Telkom conducts socialization of core values and development of the Company's culture to encourage socially and environmentally responsible behavior in all TelkomGroup people. Telkom also involves employees in TJSL activities in the Employee Volunteering Program (EVP) through an employee social project program called TESA (Telkom Employee Social Activity) as a forum for one employee, and one social activity. Telkom also continues to encourage and ensure the active role of stakeholders in the planning and formulation of TJSL Programs that are integrated, directed, and measurable in impact to create shared value for stakeholders.

TJSL 2023 Program Formulation Framework

Strategic Situation Analysis

Key Shareholder Direction

Permen TJSL



Implementation with a Priority Focus on Education, Environment, and MSE Development **(Article 10 Paragraph 3)**

Shareholders' aspirations for preparation of the 2023 RKAP

Corporate/Functional Strategy Alignment

CSS 2023-2025 Strategic Initiatives

10.C Telkom can leverage global trends to realign sustainbility contribution - starting with **adoption of ESG framework and improving communication to stakeholders**

FU HCM Strategy 2023-2025

10. Deploy TJSL Towards **Achievement of Social Development Goals (SDGs)** for Sustainable Business Strategy

External Factor Analysis

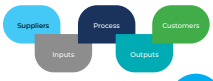
- Economy Post Pandemic
- Geopolitical Situation Analysis
- Global Rating Index
- Global Issue-Sustainable Development
- Nation & Global Telco Benchmark

SUSTAINABLE DEVELOPMENT GOALS ESG

Internal Factor Analysis

- SIPOC Analysis
- Telkom Technology Stack
- Identify Business Challenges
- Local Excellence and Wisdom (Telkom Regional)
- TJSL Assets Inventory

SIPOC ANALYSIS



CSV

Strategic Formulation

Speed-up Digital Education CSV

Unlock Sustainable Environment

Strengthen MSME Digital Platform CSV

Transform Prosperous Society

Assuring GRC Management

Intensifying Branding & Communication

Nurturing TJSL Digitization

Strategic Implementation: Program Charter, Activities, KPI, Timeline, Risk, and Budget

Strategic Evaluation & Control: Review Management (Weekly, Quarterly, Half-Year, Annually), Management Report, Financial Report, Annual Report, Sustainable Report

TJSL Main Programs 2023

SUSTAINABLE DEVELOPMENT GOALS

Telkom Indonesia

ESG

HARMONIZE

Creating Shared Value
Society | MSME | Digital Literacy

S-U-S-T-A-I-N

FU HCM Strategic Initiatives
Orchestrate Foundations & Social Responsibility Programs to Increase Corporate Value & Support Business

1 Speed-up
DIGITAL EDUCATION

- Digital Learning Lab
- Computer Education Program
- Indusive and Effective Learning Environment for Disabilities
- Program Digi Up
- Program Indonesia Digital Learning
- Program Bantuan Biaya Pendidikan untuk Siswa tidak Mampu

CSV

2 Unlock
SUSTAINABLE ENVIRONMENT

- Program Bantuan Sarana Air Bersih
- Program Penyediaan atau Renovasi MCK Umum
- Program E-Waste Management
- Program Eduvice
- Sinergi Program Komunitas Sadar Lingkungan
- Program Penanaman Terumbu Karang
- Program Penanaman Mangrove
- Konservasi Hutan Binaan Digital
- Pengembangan Energi Bersih & Terbarukan
- Program Sociodigipreneurship (Innovillage)
- Employee Volunteering Program (Ind. ABN)

3 Strengthen
MSME DIGITAL PLATFORM

- Initiate MSMEs Caring Partnership
- Pengembangan Kapasitas Bisnis UMK Melalui Pembinaan
- Strengthening MSME Payment Collectibility Moneva
- MSME Capacity Development through Go Modern & Go Digital
- Go to Market Program through Go Online & Go Global
- Acceleration Creating Shared Values Rumah BUMN

CSV

4 Transform
PROSPEROUS SOCIETY

- Program Pengentasan Kemiskinan Desa Prasejahtera
- Program Bantuan Kegiatan Budaya dan Keagamaan
- Program Bantuan Peningkatan Produktivitas Hasil Perikanan
- Program Bantuan Penanganan Stunting
- Pemberdaya Wirausaha Perempuan
- Program Desa Binaan Telkom
- Penyelenggaraan Tata Kelola Kelembagaan yang Akuntabel

5 Assuring GRC (Governance, Risk, and Compliance) Management

6 Intensifying Branding & Communication TJSL

7 Nurturing TJSL Digitization

REALIZATION OF SOCIAL AND ENVIRONMENTAL RESPONSIBILITY (TJSL) PROGRAM 2023

In 2023, the amount of funds realized for the TJSL Program activities was Rp154.94 billion, a 58.34% decrease from 2022.

Realization of the TJSL Program in 2023

No.	TJSL Pillars	Realizations (Rp)
1.	Social Pillar	71,558,333,354
2.	Economic Pillar	35,729,584,436
3.	Environmental Pillar	46,629,687,782
4.	Pillars of Law and Governance	1,023,142,068
	Total	**154,940,747,640**

TJSL REALIZATION PER PRIORITY SECTOR

No.	Featured Program	Descriptions	SDGs	Realizations
TJSL Program Focuses on Education				
1.	Digital Learning Lab and Basic ICT Skills Training Assistance	Telkom assists schools and students in obtaining internet and computer access and improving ICT skills for learning purposes.	4 QUALITY EDUCATION	· 435 location points · 15,810 benefit recipients
2.	Digital certification program for vocational (DIGI-UP)	Telkom's Synergy Program with industry and educational institutions to increase the capabilities of high school/vocational school graduate students to support the industrial world through national standard digital skills certification.	4 QUALITY EDUCATION	· 2,170 registrants · 1,397 participants passed certification · 421 schools · 26 provinces
3.	Indonesia Digital Learning Program	Training Assistance for Increasing Teacher Competency (Training and Certification) through digital technology.	4 QUALITY EDUCATION	· 1,148 participants · 3 location points

Computer and Internet Assistance for Education

DIGIUP Program

No.	Featured Program	Descriptions	SDGs	Realizations
TJSL Program Focuses on Education				
4.	Empowerment of disabled groups to increase the independence of vulnerable communities	Telkom's commitment to inclusive education through infrastructure assistance and digital talent education for people with disabilities to gain access to education, training, and digital certification to increase capabilities and competencies for job search opportunities. The program is realized through cooperation with the Telkom Education Foundation (YPT).	4 QUALITY EDUCATION	· 980 people with disabilities · 6 location points

Educator Quality Improvement Training Program

Educational Skills Training and Learning Program for Disabilities

No.	Featured Program	Descriptions	SDGs	Realizations
TJSL Program Focuses on the Environmental Sector				
1.	Reduction of e-waste through digital device recycling (EDUVICE)	Activities/efforts to help reduce Electronic Waste, which has the potential to contain B3 Waste, within the Company environment (including those owned by employees), which are successfully managed well and then distributed to beneficiaries.	12 RESPONSIBLE CONSUMPTION AND PRODUCTION	· 230 electronic devices · 480 beneficiaries

Implementation of the EDUVICE Program

No.	Featured Program	Descriptions	SDGs	Realizations
TJSL Program Focuses on the Environmental Sector				
2.	Integrated Waste Management Solutions and Circular Economy Development	Initiate the development of integrated waste management using a recycling and circular economy approach into economically valuable products that can produce social, environmental, and economic benefits for the community, which are strengthened by the integration of digital platforms to facilitate access to TPS service information.	12 RESPONSIBLE CONSUMPTION AND PRODUCTION	· 900 kgs of managed waste · 700 kgs of recycled waste · Rp2 million per month of circular economy income
3.	Reducing the effect of greenhouse gases through the planting of mangroves and coral reefs	Telkom mangrove conservation and coral reef transplant rehabilitation as an effort to reduce greenhouse gas effects.	14 LIFE BELOW WATER	· 45,500 mangrove plantings · 3,920 coral reef substrates
4.	Handling Climate Change through restoration and conservation of fostered forests	Environmental ecosystem improvement initiative by Telkom as an effort to restore and protect forests that have been damaged or lost in synergy with institutions/ communities that care about and have an environmental culture.	15 LIFE ON LAND	· 62,150 tree seedlings/62 ha · 10 location points

Coral Reef Conservation Assistance

Built Forest Conservation

Assistance for Revitalizing Waste Management Infrastructure

Mangrove Conservation Assistance

No.	Featured Program	Descriptions	SDGs	Realizations
TJSL Program Focuses on MSE Development				
The TJSL MSE Development Program is implemented by distributing MSE Funding Program funds, and MSE Development Program grants through a 3C approach, namely access to capital, competence, and commerce. Through this program, Telkom supports strengthening the capacity of assisted MSEs to contribute to national economic growth and create added value for the Company. The realization of the implementation of the MSE Development Program in 2023 is as follows:				
1.	Increasing MSEs access to Financial Services (Access to Capital)	Telkom distributes the MSE Funding Program as working capital and to increase the business capacity of the MSEs it supports. It assisted MSEs operating in various business sectors, such as industry, trade, livestock, plantations, fisheries, agriculture, services, etc.	8 DECENT WORK AND ECONOMIC GROWTH	Rp20 billion distribution of PUMK funds through BRI collaboration
2.	Strengthening MSE Business Capacity through coaching of Go Modern and Go Digital (Access to Competence)	Product Quality Improvement Program and digitalization of MSE businesses through assistance in obtaining permits, business training, making product packaging, and offline exhibition events to increase sales, expand markets, and increase the operational efficiency of MSEs.	8 DECENT WORK AND ECONOMIC GROWTH	· 11,180 Go Modern MSEs · 10,844 Go Digital MSEs · 2,107 Halal & PIRT Certifications · 4,578 NIB
3.	Penetration of digital and global market access: online marketplace, and virtual expo (Access to Commerce)	Program to increase online sales and global markets through e-commerce training, Business Matching, and Go Global training to increase the competitiveness of MSEs in domestic and global markets.	8 DECENT WORK AND ECONOMIC GROWTH	· 4,060 Go Online MSEs · 22 Go Global MSEs

Rumah BUMN Tual Issuance of NIB for 49 Business Actors in Loon Village, Southeast Maluku

Rumah BUMN Malang Digital Marketing Soft-skills Training RB Telkom Chapter 8

Rumah BUMN Batam Training for Creating Instagram Business with MSMEs

Rumah BUMN Simalungun Training Go Online Digitalisasi x Tokopedia

Johor International Islamic and Halal Festival

China Expo

REALIZATION OF THE COMPANY'S CREATING SHARED VALUE PROGRAM

Creating Shared Value (CSV) is a strategic step taken by Telkom to contribute to efforts to resolve social and economic problems and improve the social welfare of society. In 2023, Telkom will implement CSV through 2 (two) programs, namely:

No.	CSV Programs	Descriptions	Social Benefit	Business Benefit	Realizations
1.	Student social project competition: 'Innovillage'	'Innovillage' is a digital talent development event to encourage the nation's digital capability and adoption rate through sociodigipreneurship incubation as a form of synergy between industry and universities in improving students' digital capabilities, which has an impact on social improvement for the community while producing digital talent as input to meet the needs of the digital industry.	Potential for increasing the socio-economic benefits of the community at the location where the social project is implemented	- Telkom has an inventory of applicable digital solutions to be developed to market validation - Telkom has Company Digital Talent Pool profiling	· 2,385 registrants · 795 social project proposals · 101 colleges · 163 social projects funded · 27 provinces distributed social projects funded · 85 districts or cities with social projects funded · 489 Digital Talent Candidates

Implementation of Innovillage 2023

No.	CSV Programs	Descriptions	Social Benefit	Business Benefit	Realizations
2.	Utilization of Digital Platforms for MSEs	Telkom initiated digitalization solutions for MSE business activities through application and digital platform utilization and product commercialization through digital e-commerce.	- Encouraging digital literacy of MSEs towards increasing user adoption of digital service utilization - Helping MSEs innovate to develop businesses quickly to be applied independently - Encouraging MSEs to advance to class through the implementation of digitalization	- Increase the number of subscribers and user traction on digital platforms for MSEs - Increase usage digital connectivity	· 14,926 MSEs Class Up (Cluster 4 Go) · 2,354 registered users for indibizPay · 3,151 PaDi UMKM registered users · 400 SSL IndibizNet

PaDi UMKM and Online Shop Training

indibizPay Training

COLLABORATION TJSL PROGRAM REALIZATION

Telkom also contributes to the TJSL Collaboration Program with BUMN and other parties which will be implemented in 2023, including:

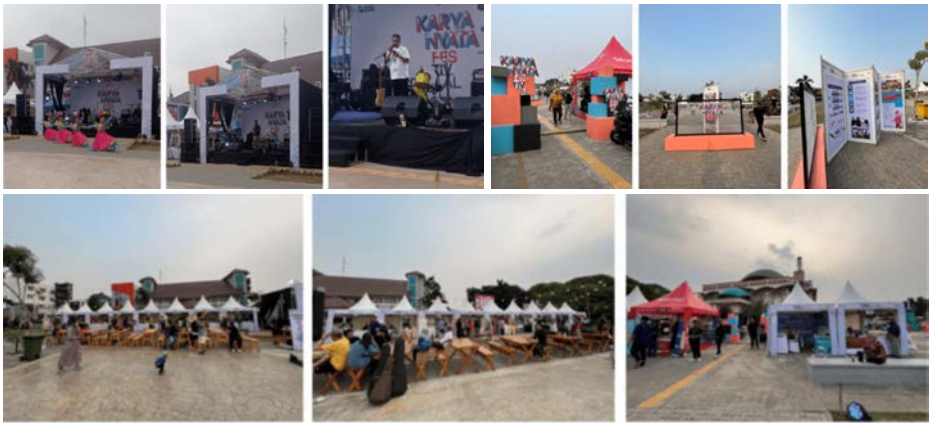
No.	Programs	Program Realization	Participants
1.	Environmental Collaboration Program	Community empowerment program in the village at the foot of Mount Raung District Banyuwangi, East Java, helps provide micro-hydro electrical energy by utilizing potential sources of water flow energy in rivers. Apart from that, training is also offered in the maintenance, control, and management of PLTMH from technical and economic aspects, as well as entrepreneurship training to the community so that they can develop productive business opportunities such as the production of cassava chips, dragon fruit jam, porang cultivation, and Edutourism.	Telkom, Perhutani, and ITS
2.	Educational Collaboration Program	A collaborative collaboration program between Telkom & Biofarma that aims to improve the quality and digital competence of educators or teachers in the era of massive technology so that it is helpful in learning and teaching activities in schools that it is hoped that it can improve the quality of education in Indonesia as a whole. Implementation of this program is spread across three districts in West Java Province.	Telkom, Biofarma, and PGRI

Evidence of Environmental Collaboration Program

Evidence of Educational Collaboration Program

No.	Programs	Program Realization	Participants
3.	MSEs Development Collaboration Program	**1. Karya Nyata Festival** The Collaboration Synergy Program between SOEs organized by Telkom BUMN House is supported by the SOE Foundation and 13 other SOEs, which aims to develop MSEs to expand marketing and a place for Millennial talents to contribute to Indonesia's development actively. They are organized in South Tangerang to enliven the 78th Indonesian Independence Day. · Number of Participating SMEs: 62 SMEs · Number of Visitors: 10,100 people · Number of Products Sold: 7,472 products · Total Transaction Amount: 105,635,000	Telkom, Telkomsel, BNI, Pertamina, AP2, Mandiri, BRI, BSI, PELNI, PNM, Pelindo, HK, Jasamarga, and SOEs Foundation
		2. ErgaPods The MSE development program was carried out by Telkom BUMN House by helping the fostered MSEs increase marketing access by providing offline MSME Booths located at KM 88A Cipularang Toll Road – Kab. Purwakarta, West Java, so the fostered MSEs can experience increased sales of their products.	Telkom and Jasamarga

Evidence of PUMK Collaboration Program: ErgaPods



Evidence of PUMK Collaboration Program: Karya Nyata Festival

MSE DEVELOPMENT PROGRAM

In 2023, the Ministry of SOEs issued Regulation of the Minister of State-Owned Enterprises of the Republic of Indonesia Number: PER-1/MBU/03/2023 regarding Special Assignments and Social and Environmental Responsibility Programs of State-Owned Enterprises which revoked and replaced Regulation of the Minister of SOEs Number PER-05/MBU/04/2021 regarding Social and Environmental Responsibility Programs of State-Owned Enterprises as amended by Regulation of the Minister of State-Owned Enterprises Number PER-6/MBU/09/2022 regarding Amendments to Regulation of the Minister of SOEs Number PER-05/MBU/04/2021 concerning Social and Environmental Responsibility Programs of State-Owned Enterprises. Referring to the regulation, as part of SOE, Telkom helps the Government to develop the local economy by the 8th SDG, namely Decent Work and Economic Growth, through the MSE Development program as follows:

1. **Access to Capital: Capital Assistance Program for MSE Business Acceleration**
   Implementing the distribution of the MSE Funding program of Rp20 billion through a cooperation mechanism with BRI as a recommended SOE by letter S-721/MBU/11/2022, and Telkom Stopping the activities of independently distributing the MSE Funding program to partners/fostered MSEs and focusing on collection and MSE coaching programs.
2. **Accesst to Competence: MSE Coaching/Guidance Program in terms of modernization of MSE internal business processes**
   Digitalization of MSE business activity solutions through digital platforms: as an application toolset to solve the end-to-end business process needs of MSEs through the Go Modern and Go Digital programs.
3. **Access to Commerce: MSE Guidance Program in access to a broader market**
   Acceleration of MSE product promotion through marketplaces and virtual expos to increase MSE market access to consumers without having to open physical outlets through the Go Online and Go Global programs.
4. **Moneva Collection**
   Optimizing the monitoring and billing teams and socializing with foster partners on how to pay through virtual bank accounts.

MSE FUNDING PROGRAM

The MSE (Access to capital) Funding Program aims to increase the income of Micro and Small Enterprises (UMK) through providing assistance in the form of capital loans with a relatively low level of administrative services. The management of this program is also strengthened by the digitalization process, making it easier for MSEs to access loan applications as well as obtain information and monitoring and installment history.

In 2023, Telkom distributed funds amounting to **Rp20 billion**. The amount of funds disbursed decreased by 91.57%compared to last year due to adjusting the distribution mechanism by SK-721 KBUMN.

FUND DISTRIBUTION EFFECTIVENESS OF THE MSE FUNDING PROGRAM

The level of effectiveness in distributing PUMK Program funds in 2023 will reach **8.00%** (score 1) of available funds, with a target set at **90%**. This achievement has been consistent in the last three years as a manifestation of Telkom's commitment to empowering the national MSE sector.

Effectiveness of Distribution of Telkom Partnership Program Funds

Partnership Program	Unit	2023	2022	2021
Amount of Funds Disbursed	Rp billion	20.00	237.52	124,76
Amount of Funds Available	Rp billion	249.73	238.35	125
Level of Effectiveness of Funding	%	8.00	95.11	96,68
Funding Effectiveness Level Score		1	3	3

COLLECTIBILITY OF MSE FUNDING PROGRAM REFUNDS

Realization of collectibility of refunds for the Telkom MSE Funding Program in 2023 reached **60.29%** (score 2), with a collectibility target of **60%**. Consistent performance in the last three years shows Telkom's success in managing MSE Funding Program loan funds.

Partnership Program Refund Collectibility

Collectibility	Unit	2023	2022	2021
Collectibility Percentage	%	60.29	76.07	74.82
Score		2	3	3

MSE DEVELOPMENT PROGRAMS

Types of MSE Development Programs

Telkom encourages MSEs to upgrade by increasing the capacity of MSEs and digitalization through the Go Modern, Go Digital, Go Online, and Go Global programs, as well as various activities to increase the productivity of Assisted MSEs. In 2023, Telkom also included Assisted MSEs in multiple activities, such as Trade Mission Singapore in collaboration with KADIN, the 20th China-ASEAN Expo, the Islamic and Halal Festival between Johor Malaysia, Packaging Festival 2023, and the SMEs Hub of the 42nd ASEAN Summit to introduce products and increase the level of MSEs in Indonesia with export activities abroad. In addition, the MSE Development Program is also carried out to improve the competence of MSEs through Mindset, Skillset, and Toolset Training and assist MSEs in obtaining business certifications and licenses.

Achievements of the 2023 MSE Development Program

No	Program Type	Achievement of Fostered MSE
1.	Go Modern MSEs	11,332
2.	Go Digital MSEs	10,968
3.	Go Online MSEs	4,060
4.	Go Global MSEs	22
5.	Certifications (Halal and PIRT)	2,107
6.	NIB Assistance	3,515
7.	Mindset Training	4
8.	Skillset Training	274
9.	Toolset Training	1,028

DISTRIBUTION EFFECTIVENESS OF SOCIAL AND ENVIRONMENTAL RESPONSIBILITY PROGRAMS

Telkom targets in 2023 to distribute 100% of the TJSL Program funds from the budget allocation of **Rp136 billion** (including MSE development). The budget realization achieved in 2023 was **Rp134.94 billion** or **99.22%** of the budget allocation.

Effectiveness of Telkom's Social, Economic, and Environmental Empowerment Program Distribution of Funds

Community Development Program	Unit	2023	2022	2021
Amount of Funds Disbursed	Rp billion	134.93	124.78	124.76
Fund Allocation Available	Rp billion	136	125	125
Level of Effectiveness of Funding	%	99.22	99.82	99.80

BUDGET ALLOCATION OF SOCIAL AND ENVIRONMENTAL RESPONSIBILITY PROGRAM

Based on the provisions of the Ministry of SOEs, the budget allocation for the TJSL Program is part of the budget calculated as the Company's costs or setting aside a portion of the Company's net profit in the previous fiscal year. The total TJSL budget decreased from **Rp355 billion** in 2022 to **Rp293.5 billion** in 2023. This decrease is due to the budget allocation for the MSE Funding Program through cooperation with BRI being smaller than the budget for independent distribution in the previous year.

Budget Allocation for Telkom's Social and Environmental Responsibility Program

No.	Program Type	Changes	2023	2022	2021
		%		Rp billion	
1.	MSE Funding Program	-31.5%	157.5	230	220
2.	Social and Environmental Responsibility Program	8.8%	136	125	125
	Total Number	**-17.32%**	**293.5**	**355**	**345**